

Connections



Peterborough Utilities Services Inc.

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November/December 2020



Wrap up a reindeer for Xmas this year!

Adopt-An-Animal Program

What can you get for that hard-to-buy-for person on your holiday list? How about a lemur? Or a river otter?

Make a donation through our Adopt-an-Animal program in someone's name and we will send them:

- an individualized adoption certificate;
- a fact sheet about the animal you have selected; and
- a photo of the animal.

Depending on the animal and its needs, you can adopt a zoo animal for \$100 to \$300. Species on our "adoption" list include: tortoises, meerkats, lemurs, reindeer, river otters and squirrel monkeys.

The money raised goes toward helping all our animals receive the specialized care, food, health-care and even training they need to live healthy, happy lives at Riverview Park & Zoo.

Temporary closure of the zoo has meant a significant loss of revenue for us, including sales from train tickets, the gift shop, events, the snack shack and educational programs. This income helps maintain the exceptional quality of our animal care and ensures a free, well-maintained and accessible facility. If you can help, please consider making a donation or adopting one of our zoo animals. Adoptions make a great gift!

You can now make a donation or adopt an animal on our website or call 705-748-9301 ext. 2304.



ADOPT-AN-ANIMAL
RIVERVIEW PARK & ZOO



Zoo remains closed, park and trails open

Due to the pandemic, RPZ's zoo areas remain closed to the public. This includes all amenities and attractions such as the exhibits, gift shop, washrooms, train, programs and facility rentals. The playground is open with strict guidelines in place.

Trails and park areas are currently open. Please keep your distance (two metres) when passing others on the trails and do your part to keep the park clean. The disc golf park is open to local residents.

While we are eager to welcome visitors back to the zoo, our first priority is the safety of our animals, staff and guests. The decision to remain closed was a difficult one to make, but is based on these safety considerations:

- As a free-admission, CAZA-accredited zoo, RPZ is unique in Canada. Without admission gates or turnstiles though, there is no way to control the number of visitors entering the zoo.

- Meeting the mandated regulatory requirements for opening at this time is impractical with our limited resources.
- Several of the animal species in our care are known to be susceptible to contracting COVID-19. Studies predict that other species at the zoo are also likely to be vulnerable. Having visitors on site poses a significant risk to these animals.
- RPZ is operated by a small group of dedicated and highly trained staff. We must do everything possible to protect the health of our team, including limiting their exposure to other people.

We continue to monitor the situation, including changes to provincial requirements and the recommendations of the local Medical Officer of Health. For the latest information on reopening schedules and our new safety guidelines, please visit our website: riverviewparkandzoo.ca.

Adopting a red-necked wallaby, African spurred tortoise or reindeer helps support all our animals.



For the latest information about activities and events at RPZ, visit riverviewparkandzoo.ca

Stay connected with virtual tours on RPZ's social media



Our honey now available for curbside pickup

Peterborough Utilities has partnered with a local beekeeper to supply honeybee hives at Riverview Park & Zoo and Lily Lake Solar Farm. A healthy bee population is important to pollinate plants and sustain ecosystems.

This past year there were 20 beehives at the solar farm and 10 at the zoo. The beekeeper collected 73 kg (160 lb) of honey from each hive at the zoo and 91 kg (200 lb) of honey from each hive at the solar farm. That's more than 2,500 kg (5,500 lb) of honey! The bees at the solar farm are doing so well that the beekeeper plans to split all the hives in the spring and double the size of the apiary.

Our honey will be for sale starting in November – just in time for the festive season. A jar of local honey makes a great stocking stuffer. Visit riverviewparkandzoo.ca to place an order for curbside pickup.

Honey made from beehives located at two of our facilities is now available for sale on the RPZ website.



New Bulk Water Fill Station

Contractors, pool companies, landscapers, and farmers requiring large amounts of water can now visit our new Bulk Water Fill Station. The station is located at 280 Milroy Dr. and replaces the one on Ashburnham Dr. which closed as of Oct. 31.



The new station is open 7 days a week, 24 hours a day. It offers both a 2" diameter overhead fill (similar to the old station) as well as a 3" diameter side fill. The fill station can dispense water at 0.1 cubic metre increments.

A large cul-de-sac has also been constructed to increase vehicular safety around the station.

The cost is \$3 per cubic metre of water and can be paid by Visa, Mastercard, Visa Debit, and Mastercard Debit.

Water heater rentals

Peterborough Utilities Inc. has been a trusted source for electric water heater rentals for more than 60 years.

We offer:

- Free installation
- Fast and free service
- Local technicians
- Energy-efficient tanks
- Competitive monthly rates



An important advantage to renting from Peterborough Utilities is that we provide fast and free service should your tank require repair or maintenance. Our service technicians and customer service representatives are all local and part of this community.

To find out more, visit pugrentals.com or give us a call at 705-748-6900.

Free options help you stay on top of your utility bill

Take advantage of these free options to help you manage your utility services accounts:

- **E-billing**
Get your bills by email, pay your usual way.
- **Pre-Authorized Payments (PAP)**
Your bills will always be paid on time, avoiding late fees. You'll be notified of the amount coming out before the bill is paid.

To sign up for e-billing or PAP, visit our website and click on "Customer Self-Service Web Portal." Your PIN number is on the last page of your invoice.

- **Weekly Reports**
We will email you weekly reports with detailed breakdowns of your electricity and water usage. Sign up at lowfoot.com/peterborough or by calling us at 705-748-6900.

Update your Contact Information

Make sure we have up-to-date contact information for you such as your cell phone number or email address. We'll let you know ahead of time if utility disruptions or repairs will be occurring in your neighbourhood. Give us a call at 705-748-6900 or log in to your account at peterboroughutilities.ca and make sure that we can contact you if needed.



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Look for the links on our home page:

peterboroughutilities.ca



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