

Connections

May/June 2019

Water, Sewer & Rental Services



**Peterborough
Utilities Services Inc.**

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P. O. Box 4125
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Peterborough, Ontario
K9J 6Z5

General Inquiries

705-748-9300

**Account Information
and Customer Service**

705-748-6900

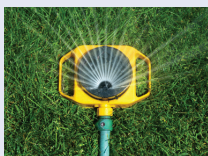
peterboroughutilities.ca



Find out more at
[peterboroughutilities.ca/
Park_and_Zoo](http://peterboroughutilities.ca/Park_and_Zoo)

or call
705-748-9301 ext. 2304

[rpzevents@
peterboroughutilities.ca](mailto:rpzevents@peterboroughutilities.ca)



Use water wisely!

Visit wateruseitwisely.com
for water-saving tips.

Upcoming events at Riverview Park and Zoo

The Bondar Challenge

Is your child interested in photography? Do they love nature? Otonabee Conservation and Riverview Park and Zoo are pleased to present the Bondar Challenge again this summer! This one- or two-day summer program provides students with an opportunity to learn about photography and to see the beauty of nature from a different perspective.

Developed by the Roberta Bondar Foundation, this renowned program challenges entrants with a learning experience that infuses art with science, and science with art. Participants will learn how to use a digital camera (provided) and acquire a variety of photography techniques. They then apply what they have learned in a natural setting.

Participants choose their favourite photo to submit to the Roberta Bondar Foundation. A panel of judges will evaluate entries from youth across Canada and select winning photographs for the year.

This year we are offering PA-Day Introductory Sessions, Regular Two-Day Session, and One-Day Advanced Sessions. Check our website for details or call 705-748-9301 ext. 2304.



Lawn watering restrictions

Each year we ask you to observe lawn watering restrictions in order to ensure there is enough water for everyone.

The following guidelines are in place:

Peterborough and Woodland Acres From June 1 to August 31

- Even-numbered addresses may water only on even-numbered days between 7 am and 10 pm.
- Odd-numbered addresses may water only on odd-numbered days between 7 am and 10 pm.

Lakefield From May 15 to September 15

- Even-numbered addresses may water only on even-numbered days from 7–9 am and 6–10 pm.
- Odd-numbered addresses may water only on odd-numbered days from 7–9 am and 6–10 pm.



Sunday Afternoon Concerts at the Gazebo

Once again this summer, Riverview Park and Zoo will be hosting free gazebo concerts every other Sunday, beginning at the end of May, from 3:00 to 5:00 pm. We hope to see you there! Weather permitting.

- May 26 Kawartha Wind Symphony, Small Orchestra
Pop Classics and Flutastic
- June 9 Dixie Cats, Dixieland Classics
- June 23 Peterborough Concert Band, Traditional
Concert Band
- July 7 Knight Shift, Big Band Sound, Jazz/Pop/
Swing/Classics
- July 21 Max Mouse and the Gorillas, Country-
tinged blues, boogie and reggae
- Aug. 4 Chic'n Pot Pi, Jazzin', Swingin', Bloozin'....
'Original Copies'
- Aug. 18 L'il Big Band, Big Band Sound
- Sept. 1 Donny Woods Band, 60s, 70s rock & roll,
country and blues



Save water with a rain barrel

Rain barrels are an excellent way to capture water that can be used on your garden and in your yard.

Peterborough Utilities Group offers a limited number of \$25 subsidies for customers who purchase a rain barrel from the GreenUP Store & Resource Centre, 378 Aylmer Street North in downtown Peterborough.





For more information,
call our

**Customer Service
Department**

705-748-6900



Free options help you stay on top of your utility bill

Take advantage of these free options to help you manage your utility services accounts:

- **E-billing**
Get your bills by email, pay your usual way.
- **Pre-Authorized Payments (PAP)**
Your bills will always be paid on time, avoiding late fees. You'll be notified of the amount coming out before the bill is paid.

To sign up for e-billing or PAP, visit our website and click on "Customer Self-Service Web Portal." Your PIN number is on the last page of your invoice.

- **Weekly Reports**
We will email you weekly reports with detailed breakdowns of your electricity and water usage. Sign up at lowfoot.com/peterborough or by calling us at 705-748-6900.

Tastes and odours in your drinking water



Peterborough's drinking water meets or exceeds all provincial standards for quality, but some customers may have noticed an earthy taste in their tap water. More noticeable when our source water, the Otonabee River, gets warm in the summer months, the

earthy odour comes from a non-toxic compound produced by some types of river algae. These odour-causing compounds are not harmful to your health but can be detectable, even in extremely small concentrations (parts per trillion).

To improve the taste, it helps to keep an open pitcher of tap water in your fridge. You may choose to use an activated charcoal filter device. When using these products, it is important to follow the manufacturer's instructions. For more information about home treatment products, visit our website and follow the links for Water Quality.

Get your water tested for lead



Household plumbing systems can corrode and cause unacceptable levels of lead in drinking water. We are offering free testing to eligible customers.

If your home or business is served by municipal water in Peterborough and meets either of the following criteria, you may participate:

- Your house was built before 1989; or
- You know or suspect there is lead piping or lead solder as part of your plumbing system.

Testing will take about one hour to complete and results will be provided to everyone participating in the program.

If you wish to participate, please call the Peterborough Utilities Commission at 705-748-6900 or email LeadSampling@peterboroughutilities.ca.

Update your contact information

Make sure we have up-to-date contact information for you such as your cell phone number or email address. We'll let you know ahead of time if utility disruptions or repairs will be occurring in your neighbourhood. Give us a call at 705-748-6900 or log in to your account at peterboroughutilities.ca and make sure that we can contact you if needed.



Stay in touch with Facebook and Twitter

Get up-to-date information including notification of power outages and watermain breaks.

Look for the links on our home page: peterboroughutilities.ca

Book the Mobile Water Station for your summer event

We can bring clean, fresh tap water to your summer event!



Our Mobile Drinking Water Station has eight water fountains and eight water bottle refill stations. And it's on wheels, so we can bring the unit right to your event, to supply clean, cold, refreshing municipal tap water to your guests.

The Mobile Drinking Water Station serves as a fun and practical way to educate people about one of our most valuable resources – water. And with each use of the stainless steel tank, it potentially diverts 2,800 plastic bottles from waste.

Book the water station now for your event this summer. Email ptboh2o@peterboroughutilities.ca, call 705-748-9301 ext. 1258, or visit our website for details and rates.



Obey the signs and stay safe

As summer begins, we want to remind everyone to obey all warning signs and barriers near hydroelectric dams. Water levels around dams can change very quickly, in summer and winter. During a power outage, water spills directly into the Otonabee River, suddenly creating fast and turbulent water.

Some dams are outfitted with a loud horn indicating that the water is about to be released. If you hear the siren, immediately evacuate the area.



Call before you dig.

For "locates" call 1-800-400-2255

or visit www.on1call.com



Water Heater Rentals

pugrentals.com